

O/o C G M., BSNL.,Telangana Circle,  
SR Section, Room.No.511,  
Door Sanchar Bhavan,  
Nampally Station Road, Abids,  
HYDERABAD - 500 001.



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

मुख्या महाप्रबंधक दूरसंचार, भा.सं.नि.लि.तेलंगाणा परिमंडल,  
दूरसंचार भवन, नामपल्ली स्टेशन रोड, हैदराबाद -500 001.

To,

All BA Heads in Telangana Telecom Circle

**Sub:** BA Merger i/r/o BSNL MRS activities- Reg

**Ref:** BSNLCO-RSTG/12(11)/4/2020-RSTG Dated 01.09.2020

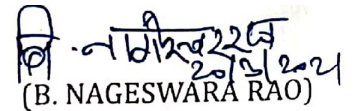
@@@@@

Please refer to the letter cited under reference from BSNL Corporate Office, New Delhi regarding consolidation of Business Areas and rationalization of works & delegated powers. In Telangana Telecom Circle, the merger of SSAs into Business Areas already done.

This office is receiving complaints from various Unions/ Associations of Telangana Circle regarding issue of BSNL MRS cards, additions/deletions in MRS Card, issue of surrender certificate of MRS card and Permissions for Indoor treatment.

In this regard, it is clarified that the above activities will be held at BA level office only. It is requested to see that dependents of the beneficiaries should be as per BSNL Corporate Office guidelines. All merged SSAs are requested to co-operate to BA office in all these activities for smooth functioning.

This issues with approval of the competent authority.

  
(B. NAGESWARA RAO)

Assistant General Manager (SR & Trg)